

# Akamai Managed Service for Compute



Focus on your core business and let Akamai minimize your operational burden with proactive management, strategic guidance, and priority support to optimize cloud performance and reliability for your mission-critical workloads.

Use Akamai Managed Service for Compute to offload Akamai cloud infrastructure deployment, management, and monitoring – and receive proactive detection, notification, diagnosis, and mitigation of mission-critical workloads. Akamai's Managed Cloud Operations Team acts as an extension of your organization, allowing you to focus on your core business while we optimize the performance, cost efficiency, and reliability of your cloud infrastructure. Akamai Managed Service for Compute elevates support from reactive to proactive, and provides organizations with the peace of mind that your most important workloads are always secure and available. This offering also includes support and expertise for Akamai Cloud through Technical Account Management for strategic guidance, Enhanced Compute Support for prioritized response times and support advocacy, and Professional Services that include cloud assessments to help with migrations or optimizations and implementation options.

## Key capabilities

### Technical Account Management

An aligned trusted advisor provides personalized, proactive guidance on how to use Akamai Cloud for business-critical and mission-critical workload needs while delivering proactive support to achieve business objectives.

### Compute Assessments

An on-demand Professional Services–led assessment uncovers improvement opportunities in Akamai Cloud environments, helping customers to reduce costs, improve performance, and scale efficiently to maximize cloud investment and accelerate business outcomes.

### Managed Cloud Infrastructure Operations

A managed service for designated Akamai Cloud infrastructure components reduces your operational overhead. Akamai offloads infrastructure management, maintenance, monitoring, and alerting to free up resources to focus on core business goals.

### Enhanced Compute Support

Our centralized Compute Support team, featuring a 30-minute response SLA for Severity 1 issues, provides faster response times and prioritized support for Akamai Cloud issues.





### Support Advocacy

An aligned Support Advocate provides proactive assistance and coordinates within Akamai teams to reduce time to resolution for complex technical escalations.

### Professional Services (optional)

Ongoing Professional Services provide expert technical guidance, hands-on implementation, and operational optimization of Akamai Cloud efficiently and securely.

## Benefits for your business

-  **Accelerate time to value**  
Expert guidance eliminates trial-and-error approaches and applies best practices tailored to your specific business needs
-  **Reduce operational risk**  
Priority support, faster response times, and reduced time to resolution for your business-critical applications minimize potential disruption
-  **Maximize cloud investment**  
Get expert advice on the latest best practices for infrastructure security to counter emerging threats
-  **Extend your team**  
A team of Akamai cloud operations specialists augments your cloud capabilities and functions as a seamless extension of your operational team

Interested in learning more about Akamai Managed Service for Compute? [Contact us today.](#)