

Sub-Processor List for Linode Services

Akamai's Authorized Sub-Processor (name and registered address)	Services covering personal data sub-processing activities	Details of Services provided	DPA with Sub-Processor in place	Sub-Processor located outside the EEA	Safeguards for transfer outside the EEA
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EU:

Akamai Technologies Poland Sp. z o.o. , Ul. Opolska 100, 31-323 Krakow, Poland	Support , Pre-Sale, Professional and Delivery Services	The Akamai Poland AkaTec team provides support services to ensure a 24/7 support for customers.	Yes	No	n/a
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APJ:

Akamai Technologies Solutions India Private Limited Ground Floor, Augusta Building Embassy Golf Links Business Park Off Intermediate Ring Road Bengaluru – 560071 Karnataka, India	Support, Pre-Sales, Professional and Delivery Services	The Akamai India AkaTec team provides support services to ensure a 24/7 support for customers.	Yes	Yes	EU Standard Contractual Clauses.
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USA:

Akamai Technologies, Inc. , 145 Broadway, Cambridge, MA 02142 USA	Support Services	The Akamai U.S. AkaTec team provides support services to ensure a 24/7 support for customers.	Yes	Yes	EU Standard Contractual Clauses.
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Third Party Entities:

Google LLC , 1600 Amphitheatre Parkway Mountain View CA 94043, USA	Storage services	Google provides storage services. Google Cloud Platform uses the sub-processors listed here: https://cloud.google.com/terms/subprocessors	Yes	Yes, but local storage can be chosen by the customers when configuring the Linode services	Yes, EU SCCs, where applicable, https://cloud.google.com/terms/sccs/eu-p2p .
Salesforce.com, Inc. The Landmark @ One Market Suite 300 San Francisco, CA 94105 USA	Support ticket management and storage services	Salesforce provides support ticket management and storage services that are part of Akamai's support services. Salesforce's sub-processors used for the operation of its platform are published here: https://www.salesforce.com/company/legal/trust-and-compliance-documentation/	Yes	Yes	EU Standard Contractual Clauses and Salesforce's Binding Corporate Rules, available at . The Salesforce technical and organisational measures are listed in its DPA, available at https://www.google.com/url?sa=t&rct=j&q=&esrc=s&source=web&cd=&ved=2ahUKEwigmdKdu4jyAhVThP0HHUC1CsIQFJAAegQIBxAD&url=https%3A%2F%2Fwww.salesforce.com%2Fassets%2Fpdf%2Fmisc%2Fdata-processing-addendum.pdf&usq=AOvVaw1V5n93SKQhmd3jBPhouuw