

Akamai Acceptable Use Policy

Effective August 1, 2026

Use of and/or access to the Services is subject to this Acceptable Use Policy (“AUP”). The Agreement shall mean the agreement in effect between Akamai and Customer, provided that any reference to Customer shall, for purposes of this AUP, include any users which Customer directly or indirectly provides access to the Services.

Customer agrees not to access/use, or facilitate or allow others to use/access, the Services in any unlawful manner, including without limitation:

- in a way that violates, or encourages the violation of, the legal rights of others;
- to transmit, distribute or store material that is inappropriate, as reasonably determined by Akamai, or material that is illegal, defamatory, libelous, indecent, obscene, pornographic, inconsistent with the generally accepted practices of the Internet community, or enables illegal online gambling.
- to participate in or support any illegal activity in a relevant jurisdiction, including activity that can cause death, serious harm, or injury to individuals or groups of individuals;
- for any unlawful, invasive, infringing, or deceptive purpose, including Non-Consensual Explicit Imagery (NCEI), exploiting or abusing children or other vulnerable groups, violating intellectual property rights of others, or violating any applicable export control law or regulation;
- to transmit malware, including viruses, worms, Trojan horses, corrupted files, hoaxes, deceptive files, or other similar items;
- to violate the security, integrity, capacity, or availability of any user or Akamai’s data, systems or networks, including without limitation performing any form of cryptocurrency mining, penetration testing or other malicious activities, without the prior written permission of Akamai, or use the Akamai network or Services to develop or inform a competitive product or service;
- to generate, distribute, publish or facilitate unsolicited mass email, promotions, advertisements, or other solicitations; or
- in a way that otherwise violates the Agreement.

Content which is in violation of this AUP may result in Akamai taking immediate action, including without limitation, blocking access to, and deletion of, such content, or otherwise terminating or suspending the affected Service; where appropriate Akamai will notify Customer of any such action in advance. Repeated violations, or any single material violation, of this AUP may result in Akamai’s decision to terminate or suspend the affected Service(s). When determining whether there has been a violation of this Policy, Akamai may consider your ability and willingness to comply with this Policy, including the policies and processes Customer has in place to prevent or identify and remove any prohibited content or activity.

Please report any violation of this AUP using the form at <https://www.akamai.com/global-services/support/report-abuse>.