

**Akamai's Sub-Processors for the Service Provisioning**

<b>Entity, registered address</b>	<b>Processing Activities</b>	<b>Transfer outside the EEA</b>	<b>DPA in place</b>	<b>Safeguards for transfer outside the EEA</b>	<b>Details of services provided</b>
<b>Akamai Technologies India Private Limited</b> Salarpuria Softzone, First Floor, 'A' Wing, Survey No.80/1, Bellandur, Bangalore, Bangalore, Karnataka, India, 560103	Support services	Yes	Yes	EU Model Clauses by Intragroup Agreement.	The Akamai India team assist in support ticket handling to ensure a 24/7 support service.
<b>Akamai Technologies Poland Sp. Z.o.o.</b> , Ul. Opolska 100, 31-323 Krakow, Poland	Support services	No	Yes	n/a	The Akamai Poland team assist in support ticket handling to ensure a 24/7 support service.
<b>Amazon Web Services, Inc.</b> , 1200 12th Avenue South, Suite 1200 Seattle, WA 98144 USA	Cloud computing, data aggregation and storage services	Yes	Yes	EU Model Clauses in DPA with Amazon and Amazon's Privacy Shield certification ( <a href="https://www.privacyshield.gov/participant?id=a2zt0000000TOWQAA4&amp;status=Active">https://www.privacyshield.gov/participant?id=a2zt0000000TOWQAA4&amp;status=Active</a> ).	The Amazon services are used for the following services: Nominum (SPS Hosted DNS security services), EAA partially, ETP partially, Bot Manager Premier, MPulse, Janrain, Luna.
<b>Microsoft Corporation</b> , One Microsoft Way Redmond, Washington 98052 USA	NetStorage services (if customer choses to store personal data using NetStorage)	Yes	Yes	EU Model Clauses with Microsoft and Mircrosoft's Privacy Shield certification ( <a href="https://www.privacyshield.gov/participant?id=a2zt0000000KzNaAAK&amp;status=Active">https://www.privacyshield.gov/participant?id=a2zt0000000KzNaAAK&amp;status=Active</a> ).	Storage capacity (MS Azur) for NetStorage and Luna.
<b>Salesforce.com, Inc.</b> , The Landmark @ One Market, Suite 300 San Francisco, CA 94105 USA	Customer relationship and support ticket management services	Yes	Yes	EU Model Clauses in DPA with Salesforce and Salesforce's Privacy Shield certification ( <a href="https://www.privacyshield.gov/participant?id=a2zt0000000KzLyAAK&amp;status=Active">https://www.privacyshield.gov/participant?id=a2zt0000000KzLyAAK&amp;status=Active</a> ).	Salesforce is used for sales account and support ticket management.
<b>Snowflake Computing, Inc.</b> 100 S Ellsworth Ave 100, San Mateo, CA 94401, USA	Data aggregation and storage services	Yes	Yes	EU Model Clauses in DPA with Snowflake and Snowflake's Privacy Shield certification, ( <a href="https://www.privacyshield.gov/participant?id=a2zt00000008X8FAAU&amp;status=Active">https://www.privacyshield.gov/participant?id=a2zt00000008X8FAAU&amp;status=Active</a> ).	Snowflake services are used for data aggregation and storage for the service mPulse.