



Fortune 500 Restaurant Group Selects Enterprise Application Access for Company-wide Platform Use

AKAMAI CASE STUDY

Requirements

- Prohibit public access to internal systems
- Support a data analytics platform on Microsoft Azure
- Integrate with Tivoli Active Directory and PingFederate
- Find a solution that includes Multi-Factor Authentication (MFA/2FA) and web application firewall (WAF) services

The Situation

The parent company of a suite of quick service restaurants leads the industry in several different food categories. With nearly 20,000 global locations and counting, it was interested in strengthening its internal IT structure. One of its subsidiaries approached the Akamai team for assistance in deploying their new data analytics platform, which runs on Microsoft Azure and has a security requirement prohibiting public access to the systems. The subsidiary's IT team was initially interested in utilizing a VPN, but their corporate office dictated new standards that moved away from this type of solution. The IT team also needed to integrate the platform with Tivoli Active Directory and PingFederate, and find a solution that offered MFA/2FA and WAF services.

Road to a Solution

Akamai's Enterprise Application Access (EAA), a SaaS service that delivers access to applications without external hardware or software, fit all of the subsidiary brand's IT requirements. The Akamai team initiated a trial for the group, and it was a success. The subsidiary IT team was so happy with the results that they quickly shared their success story with other brands within the family. Soon after, the IT teams from every subsidiary of the parent company reached out to Akamai to learn about the EAA solution, and to request their own trials. As word spread, the parent company's executive management decided to bring all of their brands into a single enterprise agreement for the service.

Why Enterprise Application Access

The organization's primary EAA user community is composed of their corporate employees and senior restaurant management (across all brands). They utilize a wide range of web applications delivered over HTTPS, and plan to use Remote Desktop Protocol (RDP) capabilities to provide administrative access to systems for IT operations, development, and select third parties. The EAA solution allows the entire company to have access to business-critical applications using one easy-to-manage and secure system.

As the world's largest and most trusted cloud delivery platform, Akamai makes it easier for its customers to provide the best and most secure digital experiences on any device, anytime, anywhere. Akamai's massively distributed platform is unparalleled in scale with more than 200,000 servers across 130 countries, giving customers superior performance and threat protection. Akamai's portfolio of web and mobile performance, cloud security, enterprise access, and video delivery solutions are supported by exceptional customer service and 24/7 monitoring. To learn why the top financial institutions, e-commerce leaders, media and entertainment providers, and government organizations trust Akamai, please visit www.akamai.com, blogs.akamai.com, or [@Akamai](https://twitter.com/Akamai) on Twitter. You can find our global contact information at www.akamai.com/locations. Published 02/18.