

Leading Hospital Utilizes Akamai for Simple, Secure Third-Party Application Access



Requirements

- Solution had to be identified, piloted, and production ready in less than 30 days
- InfoSec demanded best-in-class security features
- Scalability for a large number of users needing real-time access to a proprietary thick-client app

The Situation

Every year, one of the world's premier hospitals brings in contractors to help them process paperwork from its charitable efforts throughout the year (millions of dollars in donations). Typically a large-scale project, it historically relied on VPNs, and issued laptops to contractors to keep data secure. Wanting to cut the costly and time-consuming process for its IT and InfoSec teams, it reached out to Akamai for a solution.

Road to a Solution

In 2016, the hospital's largest charity event was rapidly approaching, and the foundation's technical team faced two options: continue with the legacy approach and dedicate a vast amount of resources and time to equip its contractors, or find a better way. It decided to evaluate Akamai's Enterprise Application Access, a SaaS that provides a radically new approach to delivering access that requires no hardware or client software, and keeps users off of the corporate network with application-level access, ensuring the highest level of security.

After contacting Akamai, the hospital's IT team was able to do a trial and get its contractors up and running in a few days — in time for its largest charity event. After just a few weeks of testing, it decided to permanently implement the Akamai solution.

With Enterprise Application Access, the hospital's IT team was able to provide contractors secure access to its applications within minutes, versus the weeks it previously took them. Additionally, this solution reduced its overall operational costs associated with traditional access. The IT team was so happy with the results of its first application using Enterprise Application Access that it is planning to extend the service to other corporate web applications for employees including SharePoint, Jira, and Confluence to support mobile and remote users.

Why Akamai?

Enterprise Application Access was able to meet all the technical requirements for a new solution for the team. The IT team liked that it was a cloud-based SaaS that was faster to deploy and easier to manage than their existing solution. The seamless integration with preexisting applications and clientless, browser-based access; active directory integration into their existing security schema; and the ability to deploy self-service sign-on and password management helped make the Akamai decision an easy one.



As the world's largest and most trusted cloud delivery platform, Akamai makes it easier for its customers to provide the best and most secure digital experiences on any device, anytime, anywhere. Akamai's massively distributed platform is unparalleled in scale with over 200,000 servers across 130 countries, giving customers superior performance and threat protection. Akamai's portfolio of web and mobile performance, cloud security, enterprise access, and video delivery solutions are supported by exceptional customer service and 24/7 monitoring. To learn why the top financial institutions, e-commerce leaders, media & entertainment providers, and government organizations trust Akamai please visit www.akamai.com, blogs.akamai.com, or [@Akamai](https://twitter.com/Akamai) on Twitter. You can find our global contact information at www.akamai.com/locations. Published 10/17.