As the integrated interface into Akamai's products, services, and platform, the revolutionary Luna Control Center provides businesses with the access, insight, and control they need deliver the very best online experiences possible.

Accelerating Business Through Actionable Insight and Guided Self Service
Luna Control Center delivers intelligent tools for site and stream management, diagnostics, and collaboration to help businesses thrive in the hyperconnected world. Accessible via web, mobile, and API, Luna makes it easy for businesses to configure their Akamai services, monitor performance, analyze traffic, and resolve end user issues—all in real time, from any device, anywhere.

Designed around the core principles of guided self service and actionable insight, Luna offers customers the data and metrics most relevant to their business, and then enables them to take action on that data immediately. Through a remarkably simple and user-friendly interface, Luna Control Center gives them hands-on visibility and control over the tremendous capabilities of the Akamai Intelligent Platform™.

Luna's self-service capabilities are unusually extensive and powerful, yet presented in a way that is safe and simple. Intelligent guidance and best practices are embedded throughout the intuitive UI, allowing customers to automatically leverage Akamai expertise while retaining independent control and visibility.

Below we highlight some of the main modules within Luna Control Center. In addition to its broad self-service management and diagnostic capabilities, Luna provides an enhanced support interface for customers to access the Akamai Knowledge Base, view training resources, open support cases, and contact Akamai for any additional assistance needed.

Luna Property Manager
Luna Property Manager enables customers to easily create, edit, and deploy their Akamai service configurations on their own, without having to involve Akamai support teams. Changes are securely propagated through Akamai's highly distributed global network in just 60 minutes.

Whereas many self-service tools only provide the most basic configuration capabilities, Luna Property Manager offers a powerful rule engine supporting an extensive set of criteria and behaviors, including cache management, header and cookie handling, performance optimizations, security and access control, mobile capabilities, origin failover options, and many other advanced features. With Luna, customers have an unprecedented level of self-service control over the sophisticated capabilities of the Akamai Intelligent Platform.

At the same time, configuration is a simple, single-screen process with extensive self-guiding features. Context-sensitive help, real-time error and logic validation, and pre-configured rules templates help customers can manage their own services effectively, with little or no ramp up time.

Luna Event Center
Whether it's a product launch, sporting event, marketing push or weekly webinar, Luna Event Center helps businesses get the most from their online events by streamlining the planning, management, and reporting.

BENEFITS TO YOUR BUSINESS
• Fully leverage the power of the Akamai Intelligent Platform to deliver best-in-class web and streaming experiences
• Facilitate agile business with the ability to deploy configuration changes quickly and easily
• Ensure high quality site, stream, and application delivery with real-time monitoring and diagnostics
• Track and understand performance of online assets and audiences
• Maximize success of critical online events with the ability to identify and resolve problems in real-time
• Leverage best practices to maximize website performance and security
• Reduce or eliminate reliance on Akamai Professional Services

KEY CAPABILITIES
• Service configuration and management
• Advanced configuration options
• Real-time monitoring and diagnostics
• Event management and collaboration
• Interactive reporting and analysis
• Content purging
• Comprehensive knowledge base
• Enhanced access to support
• Usage and billing review
• Mobile and web access
• APIs for programmatic integration into your environment
Luna Event Center’s Control Room acts as a central command post during live events, displaying a customizable dashboard of real-time reports, diagnostics, and alerts for the event. Users can monitor key metrics including traffic volume, error rates, and security data from their websites, live streams, and on-demand streams (across all player platforms), all in one place. The Control Room enables customers to understand how their event is performing — and to quickly identify, diagnose, and fix any issues as they occur—ensuring the experience runs as smoothly and successfully as possible.

Luna Event Center also streamlines pre-event scheduling and post-event reporting so that at each stage of an event, companies have the key insight and tools needed to take productive action toward ensuring that every online experience produces the desired results.

Luna Resolve
Luna Resolve offers real-time insight into site, application, and media delivery issues, along with guided self-service solutions for rapid resolution of these issues—helping customers proactively deliver the quality of service their end users demand.

To help identify potential performance problems, Luna Resolve uses several different types of alerts and notifications. These include customizable threshold and error condition alerts, anomaly detection services, and unique predictive notifications based on analysis of historic trends in the customer’s own traffic.

Once aware of a potential issue, customers can leverage a broad set of tools to resolve problems rapidly. In addition to a comprehensive troubleshooting guide and diagnostic toolbox, Luna Resolve also provides automated troubleshooting workflows that guide teams through smart decision trees to identify and resolve issues quickly.

Luna Reporting
Luna’s enhanced, interactive reporting capabilities allow customers to visually explore and analyze their online assets and audiences. Starting from rich overview pages, users can easily customize date ranges or drill down on data for greater detail. Reports capture key metrics such as traffic volumes, audience demographics, popular URLs, unique visitors, offload rates, and error and response codes. They can also be quickly annotated, downloaded, and shared with team members and management.

Please contact your Akamai representative for more information about Luna Control Center.

The Akamai Ecosystem
Akamai makes the Internet fast, reliable and secure. Our comprehensive solutions are built on the globally distributed Akamai Intelligent Platform, managed through the unified, customizable Luna Control Center for visibility and control, and supported by Professional Services experts who get you up and running easily and inspire innovation as your strategies evolve.