

2019

Akamai Sustainability Report



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Message from the CEO and the Director of Sustainability

At Akamai, we continue to innovate to reduce the amount of energy consumed by our global intelligent edge platform, reduce our greenhouse gas emissions, recycle electronic waste responsibly, and have meaningful and beneficial impacts on the places where we work, operate, and live.

Remarkably, the volume of Internet traffic that can be delivered over the Akamai Intelligent Edge has more than tripled since 2015, while its energy consumption and carbon emissions have remained basically flat over the same period. The energy efficiencies realized by our world-class team of engineers have also delivered millions of dollars in expense savings while making our customers' digital experiences fast, intelligent, and secure – in an environmentally friendly way.

Half of our electricity will soon come from renewable sources. Over the past year alone, we have invested in net-new, on-grid renewable wind energy projects in Dallas, Texas, and Chicago, Illinois. We have made it a priority to partner with third-party data center providers using the Future of Internet Power (FoIP) Requirements for Supplier-Procured Renewable Energy to ensure that they understand the benefits of using renewable energy to power their facilities and how doing so can help all their customers meet their goals, too.

Our new global headquarters, which opened in Cambridge, Massachusetts, this year, prioritized sustainability in the design. The building's core and shell were built to achieve LEED Gold v4

certification standards as defined by the U.S. Green Building Council. Sustainable features include a rooftop solar array to help offset our electricity impact on the grid and an active chilled beam system for energy efficiency and building comfort.

We also continue our work to decommission electronic equipment responsibly, including obsolete servers, network hardware, laptops, and other electronic devices. Akamai has been an e-Stewards Enterprise since 2012, reducing our electronic waste by implementing rigorous standards for our electronics recycling. By prioritizing reuse and then recycling at end of life, we are maximizing the economic value of electronic assets while minimizing our waste. Our goal is to process 100% of our electronic waste through e-Stewards-certified asset management vendors or associated partners.



We are committed to transparency in our journey, as this report demonstrates. While we are proud of the recent accolades that Akamai has received for our sustainability practices, we continue to search for additional ways to expand our initiatives and partnerships with like-minded organizations and communities in order to realize positive change on a global scale. As a major component of

corporate social responsibility at Akamai, we approach sustainability not as an isolated agenda but as part of a holistic approach to efficient systems and processes – one that inspires innovation and builds a more environmentally friendly world that benefits all of Akamai's stakeholders on the planet.

Sincerely,



Tom Leighton
Chief Executive Officer



Mike Mattera
Director of Sustainability

Sustainability Mission

Akamai believes it is our responsibility to help create digital experiences that are fast, smart, and secure, all while caring for the larger environment. That is why we're making sustainable business decisions that benefit our customers and our communities, as well as the future of our industry.

Akamai's sustainability commitments focus on reducing our energy intensity across the platform, investing in renewable energy projects around the world, reducing and managing our greenhouse gas (GHG) output, and responsibly managing our e-waste. In addition to our public goals, Akamai is taking a step further to engage our suppliers in sustainable action and encourage our employees, partners, and like-minded companies to take action with us in the areas where we all work, operate, and live.

Public Goals



30%

Platform Efficiency

Reduction in Energy Intensity



2020

Managing Our Emissions

GHG Levels Below 2015 Levels



50%

Renewable Investment

Renewable Power Energy
in Leased Footprint



100%

Managing Our E-Waste

Electronic Waste Management Target



Platform Efficiency

Akamai has committed to a 30% reduction of our network energy intensity per unit of capacity.

The globally distributed Akamai Intelligent Edge Platform is made up of 260,000+ servers running in more than 130 countries, in 3,900+ locations. Akamai has been working toward an annual reduction of our network energy intensity of 30% by 2020.

Akamai's world-class engineers are committed to innovating software and developing hardware that is technologically advanced and energy efficient. Over the past two years, we made strides toward efficiency by expanding the platform to support our customers' needs while decreasing the overall energy intensity per bit served. Since 2015, we grew our platform capacity by over 182% while only increasing our net power usage by 9%. In addition to our platform growth, we have seen a 61% energy intensity reduction per gigabit of capacity when compared to 2015 levels. As we continue to expand the network, we believe it is important to remain conscious of our environmental impact by using our energy resources wisely and reducing waste in our operations whenever possible.

Since 2015,
Akamai's platform uses
61% LESS ENERGY
per gigabit of capacity while
still growing by over 182%

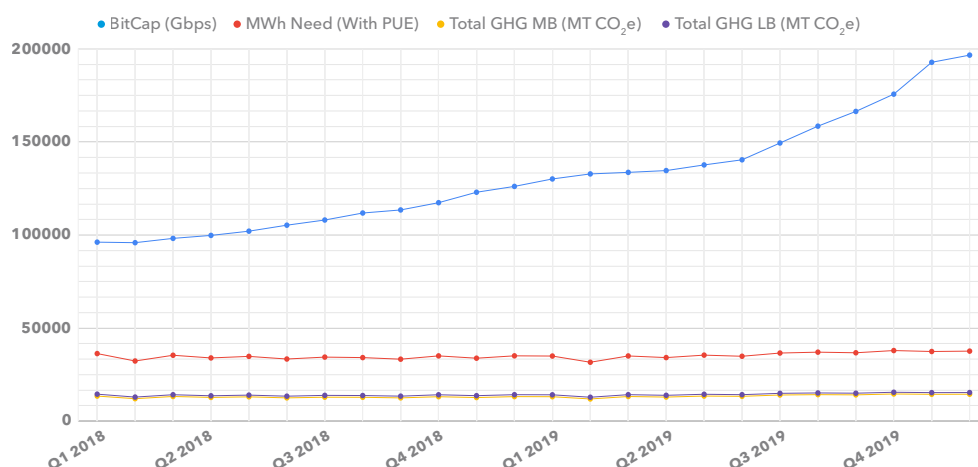
2019 marked
**106 TBPS IN
PEAK TRAFFIC,**
while the overall
energy intensity of the
platform decreased

“ *It is important that we take our electricity usage seriously. In addition to integrating renewable sources into how we power the platform, our engineering teams are continuously developing more efficient software and hardware that help increase our capacity while using less energy for every bit served for our customers. We are striving to be more environmentally conscious overall and working hard to reduce waste in how we operate.”*

Vinay Kanitkar, CTO, Global Carrier Strategy & Akamai Fellow



2018-2019 Akamai Global Network Capacity to Power and CO₂e Intensity



Renewable Investment

Akamai has committed to sourcing renewable energy for 50% of our global network operations by 2020.

While we have been successful in decoupling our business growth from energy usage to create a more efficient platform, we will always need to consume energy. A key to Akamai's sustainability progress is the decarbonization of the energy we use by investing in education for our partners and in projects that add net-new renewables to the global grids where we have facilities. We have a simple goal: positively impact the places where we work, operate, and live. Since 2015, we have achieved 32% global renewable energy through our approach. This strategy has also accounted for reducing our carbon footprint by 23%.

50%
renewable target
met in EMEA

In 2018 and 2019, we expanded our renewable colocation partnerships across the globe. We have added renewable resources to our portfolio by working with our partners who attest on our behalf and pass the renewable energy on to Akamai. We have made significant progress with our global partners, including a large portion of our European operations, where we have achieved 50% renewable.

In 2017, we announced our first on-grid renewable energy investment, a wind farm located in Seymour Hills, Texas. With site operations commencing in May, the output from the project supports 100% of our Dallas metro operations. This accounts for 10% of our North American electricity load. We believe it is important to develop net-new renewable sources of energy to create a lasting, meaningful impact and will continue to look for these types of projects in our future planning.

Dallas operations
powered by
**100% RENEWABLE
ENERGY**

Since this first investment, Akamai has expanded our renewable energy portfolio through participation in a buyer consortium led by Apple, along with Etsy and Swiss Re. With strategic and technical guidance provided by our partner 3Degrees, the companies contracted for renewable energy with two projects: a wind farm in Illinois and a solar farm in Virginia. This coordinated purchasing approach was led by Akamai's proposal and demonstrates how diverse buyers can come together for greater impact.

“ Akamai emerged as an enthusiastic leader in renewable energy procurement with its global strategy and first Virtual Power Purchase Agreement in 2017. That VPPA blazed so many trails for others – Akamai proved that they could make a new renewable energy project possible even with a relatively small load; they included energy load sitting inside supplier facilities as part of their initiative; and they immediately followed up that first agreement with two others. And all throughout, the Akamai team has been generous with their time in sharing their learnings and best practices with other companies hoping to follow in their footsteps.”

Erin Craig, Vice President, 3Degrees

3Degrees™

Renewable Energy Buyers Alliance

The Renewable Energy Buyers Alliance (REBA) is a membership association for businesses and organizations seeking to procure renewable energy across the United States. Composed of large clean energy buyers, energy providers, and service providers, REBA is working to lead a rapid transition to a cleaner, prosperous, zero-carbon energy future.

Akamai and REBA are proud to collaborate and partner toward groundbreaking projects by aggregating smaller energy buyers – like Akamai, Etsy, and Swiss Re – to create net-new, clean energy additions to the grid, as well as looking at opportunities for data center education and engagement.



Future of Internet Power

In 2012, the [Future of Internet Power \(FoIP\)](#) was founded around a mission to increase the use of renewable energy to power data centers through collaboration with companies, power providers, developers, utilities, and policymakers. FoIP members include Adobe, Akamai, Autodesk, Bank of America, CA Technologies, eBay, Facebook, Hewlett Packard Enterprise, Salesforce, Symantec, and Workday.

Akamai is proud to be a part of FoIP and to be making progress to further scale renewable energy access and use.

“Akamai’s leadership in the FoIP has helped to raise the bar for emissions accounting and drive innovative approaches to sourcing renewable energy and working toward a zero carbon Internet.”

Michael Rohwer, Director, Information and Communications Technology, BSR/FoIP

Future of
Internet Power 

Managing Our Greenhouse Gas Emissions

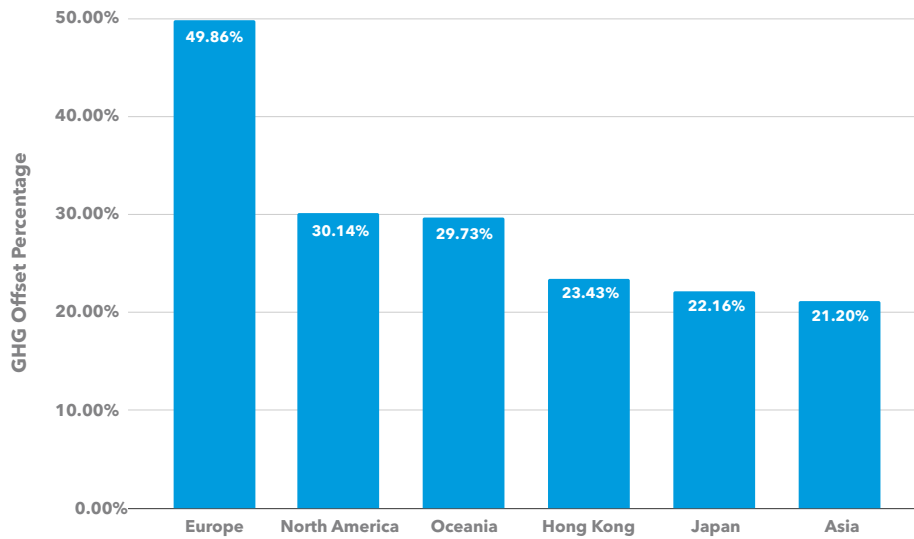
Akamai has committed to – and has achieved – at least a 30% reduction of our GHG intensity relative to network traffic.

Since 2015, Akamai has seen an evolution in our hardware and software platforms, where we can now serve more traffic while using less energy. This helps us reduce our overall GHG impact. Akamai monitors our Scope 1, 2, and 3 emissions closely. We believe that accurate accounting helps us to better determine which steps we can take to reduce our global impact.

Currently, we are focused on addressing critical markets to reduce our GHG, especially in the metropolitan areas where we have our highest impact. In addition to being more efficient when serving traffic, we are working with our data center partners and select renewable energy developers to mitigate our CO₂e output from our operations globally.

Since 2015, we have
**REDUCED OUR
SCOPE 2 EMISSIONS
BY 40%**

Akamai's Top 6 Focus Geographies for CO₂e Mitigation



In addition to strategically reducing greenhouse gas globally, in 2017, we embarked on an innovative journey to develop two Akamai owned and operated data centers in key metros on the east coast of the United States to lower our power usage effectiveness (PUE). Both of these facilities were developed to consume outside air as their primary source of cooling (even during the warmest months of the year), which lowers the overall environmental impact of our North America operations.

Furthermore, by taking advantage of the operational heat tolerances of the hardware, we can operate our facilities at warmer temperatures than you would normally see in a traditional data center. This helps us lower our overall energy intensity through the development of innovative cooling and ventilation systems. This effort has contributed to a more efficient physical footprint while helping to reduce our greenhouse gas output.

At our Northern Virginia facility, we continue to see a **PUE OF 1.09-1.15** over the past 12 months of monitoring

Managing Our E-Waste

Akamai has committed to processing 100% of our electronic waste at E-Stewards-certified facilities.

Electronic waste poses a growing economic and environmental threat. The world produces close to 50 million tons of e-waste every year as individuals and companies discard their old phones, servers, computers, network hardware, and so forth. Not only do these items contain precious minerals, resources, and metals that can be reused, but if we send these materials to landfill, it creates a significant amount of hazardous waste.

Akamai remains committed to doing our part to address the worldwide waste crisis by partnering with E-Stewards-certified facilities to ensure 100% of our global e-waste is recycled or reused whenever possible.

In addition to our conscious recycling practices, Akamai takes our security practices seriously. We require certification that every piece of recycled hardware containing data meets or exceeds HIPAA, Sarbanes-Oxley, Department of Defense 5220.22-M, and NIST 800-88 data security and destruction standards.

Including the hundreds of thousands of servers located in more than 130 countries worldwide, as well as equipment from our offices, we are processing over 60,000 pieces of e-waste annually with responsible partners.

Akamai has met our recycling goal to use
100% E-STEWARDS-CERTIFIED FACILITIES

“Akamai is clearly demonstrating to the world how serious they are in addressing the growing electronic-waste crisis through their early and firm commitment to the e-Stewards Enterprise program. For almost 10 years, we’ve been working with Akamai to expand their leadership role in the industry and find new ways to reuse, remarket, and recycle assets that have reached end-of-use. It is an exciting opportunity to assist a future-focused organization like Akamai in maximizing an asset’s potential through redeployment strategies rather than adding to the global e-waste problem.”

Anne McKivergan, Vice President of Compliance and QC, NCS Global Services, LLC



Expanding Our Reach

Akamai is constantly looking for ways to expand the reach of our global sustainability program. Now more than ever, it is important that we form partnerships to improve the areas where we work, operate, and live. We recognize that it will take collaboration and innovation to make a significant environmental impact and we look forward to a future where we can make a better world for all.

Supply Chain

Akamai is committed to partnering with sustainable suppliers to lessen our overall impact.

Akamai is working with internal and external teams on how we can be more responsible with our purchasing. In 2019, Akamai launched a partnership with one of our network suppliers, Jabil, to reduce the impact of our operations. At Akamai's request, and at no additional cost, Jabil delivered innovative new product packaging concepts for our servers to replace the old cardboard box and foam layer packaging with 100% recycled materials, promoting the use of approximately 14 metric tons of new recycled content per year. The new, slimmer designs also mean 40% fewer pallets needed for shipping and more products being accommodated during transit. This collaboration saved both companies money and lessened the environmental impact of our server production.

14 METRIC TONS

Approximate amount of recycled content per year Jabil will save

“Jabil is committed to managing its environmental impacts to positively contribute to addressing the effects of climate change. We do that through increased operational efficiency, renewable energy strategy, and innovating new ways to integrate sustainability into the way we work. Partnerships like the one with Akamai are powerful because they bring the resources of two purpose-driven organizations together to realize great products while supporting global environmental goals, and we all reap the rewards.”

Eric Austermann, Vice President, Sustainability, Jabil

JABIL

Where We Work, Operate, and Live

Where We Work

In 2019, Akamai opened our new headquarters at 145 Broadway in Cambridge, MA. Along with a focus on sustainability and energy efficiency, the building's primary purpose was to deliver a comfortable indoor environment for tenants and visitors alike. By focusing on energy and water usage, material selections, and the indoor environmental quality of the building, the project is slated to meet its goal to be LEED for Core and Shell Development version 4 (LEED-CSv4) Gold certified.



Some considerations for the building include:

- Construction project waste achieved a landfill diversion rate of 91% through five material streams of recycling
- The building has achieved an energy cost savings of 20.3% when measured against a based building with similar square feet
- Low-flow plumbing fixtures will result in a 35% reduction in indoor water use when compared to a like-baseline building
- A 37,000-gallon rainwater harvesting tank will significantly reduce the amount of potable water consumed annually for building HVAC systems
- A 12.1% reduction in annual energy use through the implementation of several energy conservation measures (ECMs), including efficient lighting design, an active-chilled beam system, roof-mounted photovoltaics panel, and optimized controllability of building systems and lighting
- Enhanced indoor air quality strategies, such as interior cross-contamination prevention, high-efficiency air filters, and quality views, are included in the project to make the interior spaces as healthy and desirable for the regular building occupants and visitors

Office Spaces

Akamai has partnered with organizations like Sustainability Roundtable, Inc., on developing goals, policies, and metrics to advance toward more sustainable and healthier workplaces worldwide. This includes reducing energy consumption and carbon emissions per employee at our offices, procuring renewable electricity, and implementing best practices in waste, water, and indoor air quality management.

“The program Akamai has developed for workplace improvements is impressive in how it goes well beyond energy efficiency and recycling to seek to support Akamai employees in doing the best work of their lives as they create the best and most secure digital experiences with their customers.”

Jim Boyle, CEO and Founder of Sustainability Roundtable, Inc



Where We Operate

Committed to sustainability, Akamai was a launch partner of Iron Mountain's Green Power Pass in 2019, a data center-focused renewable energy-reporting solution, the first of its kind in the industry. Green Power Pass (GPP) is an industry-endorsed, fully transparent solution for companies seeking to report greenhouse gas or carbon dioxide equivalent (CO₂e) reductions. By sharing this program with like-minded companies, Akamai and Iron Mountain are helping to create a greener grid for all.



Where We Live

At Akamai, we believe the Internet brings the world closer together and facilitates a greater understanding among people across the globe. We encourage our worldwide offices to develop impactful community projects that improve the environments where our employees live, helping to create global change through local action.

“Akamai has been a key contributor in the effort to promote green power in the data center industry. As a major partner in the Future of Internet Power (FoIP), a working group that included other users, data center suppliers, and key nonprofits, they helped write the breakthrough protocol that will allow data center users to reduce their reportable greenhouse gas emissions and meet their public green power and/or carbon reduction goals.

Additionally, Akamai has used their purchasing influence to encourage data center suppliers to provide FoIP-compliant renewable energy solutions. As renewable energy leaders, they have been a game changer in the industry.”

Mark Kidd, Executive Vice President and General Manager, Iron Mountain Data Centers



The Akamai Foundation is dedicated to encouraging the next generation of technology innovators, providing disaster relief, humanitarian aid, and encouraging employee volunteerism. Our annual service program, Danny Lewin Community Care Days, empowers Akamai employees to make global change by giving back to our local communities through volunteerism efforts focused on the places where we work, operate, and live. During our 2019 Community Care Days, employees participated in environmental efforts in Sydney, Australia for a Harbor Clean-Up, in Bangalore, India for a Micro-Forestry Project, in Krakow, Poland for the Dłubnia River Clean-Up, in Amsterdam, the Netherlands for a Beach Clean-Up, and many other initiatives.

- **Bangalore, India**

Akamai's office in Bangalore executes several sustainability projects and initiatives each year to engage employees and improve the surrounding communities. During Earth Hour on April 26, 2019, the office switched off all of its power for one hour, saving 60.4 kg of CO₂e GHG emissions. In June, employees helped plant 150 saplings to increase tree cover in India, a country deeply affected by deforestation. And over the span of just one month, the office added 810 new users to Quick Ride – India's mobile app for carpooling and bikepooling – saving 18,745 kg of CO₂e GHG emissions through conscious commuting.

- **Krakow, Poland**

Over the past two years, our team in Krakow has been working to build a more sustainable office and community. In 2018, Krakow employees joined Krakowski Alarm Smogowy in the first edition of "Business vs Smog" to promote the clean air movement. Akamai volunteers conducted educational sessions and workshops about smog in various educational institutions around Krakow, especially in local schools. In May, the team held their Akamai Eco Day. Employees learned about the Zero Waste movement and how to separate landfill and recyclable items. During the workshops, employees had the chance to plant air-purifying plants and made shopping bags from old t-shirts. In September 2019, more than 40 volunteers spent their day in kayaks collecting trash to clean up the Dłubnia River. In total, they collected 72 bags (80 liters each) of trash.

“The Akamai Foundation and Danny Lewin Community Care Days volunteer program fosters Akamai employees' intense passion to contribute, participate, and lead by taking action on significant issues including sustainability, health, and human services. Every contribution, regardless of size, is necessary for future growth and change.”

Kara DiGiacomo, Executive Director of the Akamai Foundation



Transparency

Reporting

Transparency is fundamental to Akamai's sustainability initiatives. We are committed to voluntary, annual disclosure of our goals and strategies to encourage accountability in our practices and progress. Since 2009, we have reported to CDP on our plan for reducing the impact of our operations and on the accounting methods we use to do so. You can read our most recent submission [here](#). Additionally, we are constituents of the Dow Jones Sustainability Index, and Ecovadis has recognized us for sustainability leadership in our industry.

Customer Scope 3 Reporting

With the evolving criticality of taking sustainable action, Akamai is able to provide accurate Scope 3 reporting for our customers across all geographies to help them measure their global impact on our platform. This innovative approach is focused on a customer's individual percentage of hardware and power used against a comprehensive set of emissions factors to get a total carbon footprint on our network. We are able to provide our customers with insight into their own supply chain and provide even more accurate data for their reporting. We are committed to helping our customers achieve their sustainability goals, too, as a part of our global commitment to being a more efficient business.

The Future

Akamai is constantly evaluating and benchmarking our sustainability program against like-minded companies and the industry visionaries. We are committed to inspiring a better and more sustainable Internet for all and will look beyond our operations to see how we can influence and affect sustainability in the places where we work, operate, and live.

Our future vision includes initiatives such as:

- Reducing our overall need for power as a long-term business strategy
- Limiting our exposure to unneeded carbon-based emissions or electricity (either fossil fuel or renewables) by powering the platform more efficiently, including charting a meaningful path to a 100% renewable operation globally
- Building and expanding the overall network
- Being a model for other companies with similar small-scale, highly distributed, and outsourced operations to purchase renewable energy
- Inspiring our employees and global offices to make more sustainable decisions at work and in their lives



Appendix

A1 | Accounting

Greenhouse gas (GHG) protocol establishes comprehensive global standardized frameworks to measure and manage GHG emissions from private and public sector operations, value chains, and mitigation actions. Akamai has taken the accepted scope framework and applied the methodology to our own business activities.

Scope 1

Scope 1 (also known as direct GHG emissions) includes fuel combustion, company vehicles, and fugitive emissions. As an example, Scope 1 can include any production of electricity through a generator that burns fuel for power or through building equipment that produces gasses/vapors. Other emissions sources from Scope 1, such as fugitive emissions, are gases or vapors from equipment that contribute to building operations that could cause air pollution and climate change.

Scope 1 Focus Areas

Akamai focuses on several areas under Scope 1, including any impact our office buildings may have on the environment. Under these definitions, we report on our:

- Diesel generator emissions
- Natural gas generator emissions
- Gasoline generator emissions
- Off-gassing from building mechanical systems
- Company-owned vehicles

Scope 2

Scope 2, also known as indirect GHG emissions by a company, includes the consumption of purchased electricity, heat, or steam. This includes all direct leased colocation (colo) operations that impact cost of goods sold (COGS). These larger deployments

include servers, switches, routers, and various network components. Another example of Scope 2 would be natural gas purchased to heat the buildings Akamai leases.

Scope 2 Focus Areas

Akamai focuses on several areas under Scope 2, including our direct office operations and our various types of colo deployments. Under these definitions, we report on our:

- Electricity emissions from colo operations, including:
 - Akamai-owned data center (AODC) server, switch, router, and network component electricity
 - Colo server, switch, router, and network component electricity (not including nondirect impact, Akamai Accelerated Networks Partners [AANP], free space, and power deployments)
 - Colo operations electricity (mechanical, lighting, and common area, and not including nondirect impact, AANP, free space, and power deployments)
- Office electricity
- Lab electricity (cooling if available)
- Office heating, steam, and natural gas consumption
- Renewable energy virtual power purchase agreements (VPPAs), renewable energy credits (RECs), and guarantees of origin (GOs)

Important Changes: We have changed our method to include Akamai's portion of a given facility's mechanical cooling, lighting, and common-area power since our data center deployments have a direct impact on how much power the facilities use. This is based on an average PUE spread across the entire footprint to ensure we accurately account for our operational usage.

Scope 2 Renewable Energy Methodology

Akamai tracks and monitors green power generation from renewable energy purchases at Scope 2 facilities as a part of our overall Scope 2 GHG footprint. The category of contractual instruments when calculating the market-based method will take into account the following areas:

- Energy attribute certificates (GOs, RECs)
- Direct contracts such as power purchase agreements (PPAs and VPPAs), where other instruments or energy attribute certificates do not exist
- Pass-through from vendors through letters of attestation to Akamai
- Supplier-specific emission rates
- Residual mix (e.g., the emissions rate left after the three other contractual information items are removed from the system)

In an effort to limit our impact on the environment, in 2018, Akamai participated in creating the Future of Internet Power (FoIP) document titled [Documentation Requirements for Supplier-Procured Renewable Energy](#), a collaborative initiative composed of users and providers of colo data center services. The document provided the groundwork for innovative pass-through renewable energy reportable as Scope 2 emissions in facilities that are operated by providers of colo space. The procurement of renewable energy by our colo providers can now have a direct impact on Scope 2 emissions on how much of the footprint is renewable without additional renewable energy procurement.

Scope 3

Scope 3 covers remaining areas of indirect emissions coming from business operations. As an example, this would include the emissions coming from creation of our designed hardware, electricity usage coming from Akamai Accelerated Network Partners (AANP), corporate travel, and waste disposal. Scope 3 generally focuses on the remaining operations

coming from up the value chain, and also has a focus on upstream and downstream activities. Upstream includes all of the emission factors that occur when a product is sold by the producer. Downstream occurs once the product is sold, and includes storage and end-of-life activities such as shipping and recycling.

Scope 3 Focus Areas

When considering the reporting areas that fall into Scope 3, focused mainly on our wider footprint and upstream indirect emissions, Akamai will report in the following areas:

- Partners' deployments, switch, router, and network component electricity (including nondirect impact, AANP, free space, and power deployments)
- Emissions to manufacturing network hardware
- Emissions related to transporting hardware
- Emissions related to storing hardware
- Recycling of network hardware (logistics, storage, disposal)
- Employee air travel for business
- Private jet / CEO air travel for business

A2 | Method of Calculation

Akamai follows the [GHG Protocol Corporate Accounting and Reporting Standard](#) developed by the [World Business Council for Sustainable Development](#) (WBCSD) and [World Resources Institute](#) (WRI). We believe using this standard will ensure that our company is meeting all of the criteria required to report to our external sources with the highest levels of integrity, transparency, and accuracy. In addition to the outlined standard above, Akamai will augment the reporting and GHG accounting process with the [GHG Protocol Scope 2 Guidance Document](#) and [Technical Guidance for Calculating Scope 3 Emissions](#) to ensure continuity and accuracy across the reporting process.



Akamai secures and delivers digital experiences for the world's largest companies. Akamai's intelligent edge platform surrounds everything, from the enterprise to the cloud, so customers and their businesses can be fast, smart, and secure. Top brands globally rely on Akamai to help them realize competitive advantage through agile solutions that extend the power of their multi-cloud architectures. Akamai keeps decisions, apps, and experiences closer to users than anyone – and attacks and threats far away. Akamai's portfolio of edge security, web and mobile performance, enterprise access, and video delivery solutions is supported by unmatched customer service, analytics, and 24/7/365 monitoring. To learn why the world's top brands trust Akamai, visit www.akamai.com, blogs.akamai.com, or @Akamai on Twitter. You can find our global contact information at www.akamai.com/locations. Published 12/19.