

Authorized Sub-Processors Used in Connection with Akamai Services

Updated on April 6, 2021

Akamai's Authorized Sub-Processor (name and registered address)	Services covering personal data sub-processing activities	Details of Services provided	DPA with Sub-Processor in place	Sub-Processor located outside the EEA	Safeguards for transfer outside the EEA
Akamai Group Entities*: *The Akamai entities listed here represent the Akamai Group for completeness purposes. Usually the regional teams (EU and EMEA, Americas and LATAM and APJ) are involved in the service provisioning. Where an Akamai entity acts as the Sales entity, it acts as the Processor, not as a Sub-Processor.					
EU:					
Akamai Technologies Belgium SPRL Robert Schumanplein 6 bus 5, 1040 Etterbeek, Brussels, Belgium	Pre-Sales and Professional Services	The Akamai Belgium Professional Services and Pre-Sales teams assist customers to set up and manage their Akamai services.	Yes	No	n/a
Akamai Technologies s.r.o Karla Engliše 3219/4,150 00 Prague 5, Czech Republic	Pre-Sales and Professional Services	The Akamai Czech Professional Services and Pre-Sales teams assist customers to set up and manage their Akamai services.	Yes	No	n/a
Akamai Technologies Denmark ApS Sundkrogsgade 5,2100 Copenhagen Denmark	Pre-Sales and Professional Services	The Akamai Denmark Professional Services and Pre-Sales teams assist customers to set up and manage their Akamai services.	Yes	No	n/a
Akamai Technologies SARL 40/44 Rue Washington,75008 Paris, France	Pre-Sales, Professional and Delivery Services	The Akamai France Professional Services and Pre-Sales teams assist customers to set up and manage their Akamai services. The Network team assists in delivering the Akamai services.	Yes	No	n/a
Akamai Technologies GmbH Parking 20, 85748 Garching, Germany	Support , Pre-Sales, Professional and Delivery Services	The Akamai Germany AkaTec team provides support services to ensure a 24/7 support for customers. The Professional Services and Pre-Sales team assist customers to set up and manage their Akamai services. The Platform team and Network team assist in delivering the Akamai services.	Yes	No	n/a
Akamai Technologies S.R.L. Foro Buonaparte 70, 20121 Milano, Italy	Pre-Sales and Professional Services	The Akamai Italy Professional Services and Pre-Sales teams assist customers to set up and manage their Akamai services. The Network team assists in delivering the Akamai services.	Yes	No	n/a
Akamai Technologies Netherlands B.V. Coengebouw, Kabelweg 37, 7th Floor, 1014 BA Amsterdam, Netherlands	Pre-Sales, Professional and Delivery Services	The Akamai Netherlands Professional Services and Pre-Sales teams assist customers to set up and manage their Akamai services. The Networks team assists in delivering the Akamai services.	Yes	No	n/a
Akamai Technologies Poland Sp. z.o.o., Ul. Opolska 100, 31-323 Krakow, Poland	Support , Pre-Sale, Professional and Delivery Services	The Akamai Poland AkaTec team provides support services to ensure a 24/7 support for customers. The Professional Services and Pre-Sales teams assist customers to set up and manage their Akamai services. The Platform team and the Network team assist in delivering the Akamai services.	Yes	No	n/a
Akamai Technologies Spain S.L.U. Torre Realía, Paseo de la Castellana 216, 28046 Madrid, Spain	Pre-Sales, Professional and Delivery Services	The Akamai Spain Professional Services and Pre-Sales teams assist customers to set up and manage their Akamai services. In addition the Network team assists in delivering the Akamai services.	Yes	No	n/a

Akamai Technologies AB Hermvärgsgatan 9, 171 54 Solna, Sweden	Pre-Sales and Professional Services	The Akamai Sweden Professional Services and Pre-Sales teams assist customers to set up and manage their Akamai services.	Yes	No	n/a
Akamai Technologies Limited 7 Air St, 2nd Floor Soho, London W1B 5AD United Kingdom	Pre-Sales, Professional and Delivery Services	The Akamai UK Professional Services and Pre-Sales teams assist customers to set up and manage their Akamai services. The Platform team and the Network team assist in delivering the Akamai services.	Yes	Until Brexit: no After Brexit: yes	Until Brexit: n/a After Brexit: EU Standard Contractual Clauses.
EMEA:					
Akamai Technologies Israel Ltd. 8 Totseret HaArets St. Tel Aviv 6744130 Israel	Support, Pre-Sales, Professional and Delivery Services	The Akamai Israel AkaTec team provides support services to ensure a 24/7 support for customers. The Professional Services and Pre-Sales teams assist customers to set up and manage their Akamai services. The Platform team and Network team assist in delivering the Akamai services.	Yes	Yes	Adequacy decision, https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX%3A32011D0061 .
Akamai Technologies International AG Grafenauweg 8, Zug CH-6300, Switzerland	Support, Pre-Sales and Professional Services	The Akamai Switzerland AkaTec team provides support services to ensure a 24/7 support for customers. The Akamai Switzerland Professional Services and Pre-Sales teams assist customers to set up and manage their Akamai services.	Yes	No	n/a
Akamai Technologies Limited (Dubai Branch) Arenco Tower, Al Safouh 2, Unit No. 1704, 17th Floor, Makani No. 1428776320, PO Box 74597 Dubai, United Arab Emirates	Pre-Sales and Professional Services	The Akamai Dubai Professional Services and Pre-Sales teams assist customers to set up and manage their Akamai services.	Yes	Yes	EU Standard Contractual Clauses.
APJ:					
Akamai Technologies Netherlands B.V. (Australian Branch) Level 7, 76 Berry Street North Sydney NSW 2060 Australia	Pre-Sales, Professional and Delivery Services	The Akamai Australia Professional Services and Pre-Sales teams assist customers to set up and manage their Akamai services. In addition the Platform team and Network team assist in delivering the Akamai services.	Yes	Yes	EU Standard Contractual Clauses.
Akamai Technologies GK Kyobashi Trust Tower, 2-1-3, Kyobashi, Chuo-ku, Tokyo 104-0031, Japan	Support, Pre-Sales, Professional and Delivery Services	The Akamai Japan AkaTec team provides support services to ensure a 24/7 support for customers. The Professional Services and Pre-Sales teams assist customers to set up and manage their Akamai services. The Platform team and Network team assist in delivering the Akamai services.	Yes	Yes	Adequacy decision, https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=uriserv:OJ.L_.2019.076.01.0001.01.EN.G&toc=OJ:L:2019:076:TOC .
Akamai Technologies Hong Kong Limited Room 2701, Hysan Place, 500 Hennessy Road, Causeway Bay, Hong Kong	Support, Pre-Sales, Professional and Delivery Services	The Akamai Hong Kong AkaTec team provides support services to ensure a 24/7 support for customers. The Professional Services and Pre-Sales teams assist customers to set up and manage their Akamai services. The Network team assists in delivering the Akamai services.	Yes	Yes	EU Standard Contractual Clauses.
Akamai Technologies Solutions India Private Limited Ground Floor, Augusta Building Embassy Golf Links Business Park Off Intermediate Ring Road Bengaluru – 560071 Karnataka, India	Support, Pre-Sales, Professional and Delivery Services	The Akamai India AkaTec team provides support services to ensure a 24/7 support for customers. The Professional Services and Pre-Sales teams assist customers to set up and manage their Akamai services. The Platform team and the Network team assist in delivering the Akamai services.	Yes	Yes	EU Standard Contractual Clauses.

Akamai Technologies YH 21F Meritz Tower, 382 Gangnam-daero, Gangnam-gu, Seoul, 06232, Korea	Support, Pre-Sales, Professional and Delivery Services	The Akamai Korea AkaTec team provides support services to ensure a 24/7 support for customers. The Professional Services and Pre-Sales teams assist customers to set up and manage their Akamai services. The Platform team and the Network team assist in delivering the Akamai services.	Yes	Yes	EU Standard Contractual Clauses.
Akamai Technologies Malaysia Sdn. Bhd. E3-22, IOI Boulevard, Jalan Kenari 5, Bandar Puchong Jaya, 47170 Puchong, Selangor Darul Ehsan, Malaysia	Support, Pre-Sales, Professional and Delivery Services	The Akamai Malaysia AkaTec team provides support services to ensure a 24/7 support for customers. The Professional Services and Pre-Sales teams assist customers to set up and manage their Akamai services. The Network team assists in delivering the Akamai services	Yes	Yes	EU Standard Contractual Clauses.
Akamai Technologies Singapore PTE. LTD 10 Collyer Quay, #10-01 Ocean Financial Centre, Singapore 049315	Support, Pre-Sales, Professional and Delivery Services	The Akamai Singapore AkaTec team provides support services to ensure a 24/7 support for customers. The Professional Services and Pre-Sales teams assist customers to set up and manage their Akamai services. The Network team assists in delivering the Akamai services.	Yes	Yes	EU Standard Contractual Clauses.
Akamai Technologies Limited (Taiwan) 34F No.100, Songren Rd, Xinyi Dist., Taipei City 110, Taiwan	Pre-Sales and Professional Services	The Akamai Taiwan Pre-Sales team assists customers to set up and manage their Akamai services.	Yes	Yes	EU Standard Contractual Clauses.
Americas and LATAM:					
Akamai Technologies, Inc., 145 Broadway, Cambridge, MA 02142 USA	Support, Delivery, Security, Pre- Sales and Professional Services	The Akamai U.S. AkaTec team provides support services to ensure a 24/7 support for customers. The Professional Services and Pre-Sales teams assist customers to set up and manage their Akamai services. The Platform team and Network team assist in delivering the Akamai services. The Security team assists in providing Security services and managing Akamai's Cyberthreat Intelligence.	Yes	Yes	EU Standard Contractual Clauses.
Akamai Technologies Argentina S.R.L. Avenida Leandro N. Alem. 882, Piso 13°, Ciudad Autónoma de Buenos Aires, Argentina	Support, Pre-Sales, Professional Services and Delivery Services	The Akamai Argentina AkaTec team provides support services to ensure a 24/7 support for customers. The Professional Services and Pre-Sales teams assist customers to set up and manage their Akamai services. The Platform team and the Network team assist in delivering the Akamai services.	Yes	Yes	Adequacy decision: https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX%3A32003D0490 .
Akamai Tecnologias e Serviços do Brasil Ltda. Avenida Roque Petroni Junior 850, 10º Andar, Torre Bacacetava, CEP 04707- 000 São Paulo, São Paulo, Brazil	Support, Professional Services and Pre-Sales Services	The Akamai Brazil AkaTec team provides support services to ensure a 24/7 support for customers. The Professional Services and Pre-Sales teams assist customers to set up and manage their Akamai services.	Yes	Yes	EU Standard Contractual Clauses.
Akamai Technologies Costa Rica SRL Escazú, Trejos Montealegre, del Restaurante Tony Roma's, 600 Oeste, Piso 6, San José, Costa Rica	Support, Pre-Sales, Professional and Delivery Services	The Akamai Costa Rica AkaTec team provides support services to ensure a 24/7 support for customers. The Professional Services and Pre-Sales teams assist customers to set up and manage their Akamai services. The Platform team and the Network team assist in delivering the Akamai services.	Yes	Yes	EU Standard Contractual Clauses.

Akam Mexico Technologies S De RI De Cv Avenida Paseo de la Reforma Numero 404, Piso 13, Colonia Juárez, Delegación Cuauhtémoc, Código Postal 06600, México, D.F, México	Support, Pre-Sales and Professional Services	The Akamai Mexico AkaTec team provides support services to ensure a 24/7 support for customers. The Professional Services and the Pre-Sales teams assist customers to set up and manage their Akamai services.	Yes	Yes	EU Standard Contractual Clauses.
Third Party Entities:					
Infosum Ltd. Clifton House, Bunnian Place, Basingstoke, Hampshire, RG21 7JE,	Data Activation Platform	InfoSum provides an encrypted data processing platform for secure identity matching in support of the Akamai data activation platform.	Yes	Yes, until 2020-12-31	As of January 1, 2021 EU Standard Contractual Clauses.
Amazon Web Services, Inc., 1200 12th Avenue South, Suite 1200 Seattle, WA 98144, USA	Cloud computing, data aggregation, storage, and security analytic services	Amazon Web Services (AWS) provides cloud computing, data aggregation, storage and security analytic services that are used for the following Akamai services: Nominum (SPS hosted DNS security services), Enterprise Application Access, Bot Manager Premier, mPulse, Cloud Test, Identity Cloud, and Akamai's Customer Control Center. Amazon's sub-processors used when providing hosting services to us in certain circumstances are published here: https://aws.amazon.com/compliance/sub-processors/	Yes	Yes	EU Standard Contractual Clauses.
Microsoft Corporation, One Microsoft Way Redmond, WA 98052, USA	Storage and security analytic services.	Microsoft Azure provides storage services for Akamai's NetStorage services, Akamai's Control Center and edge server log-files as well as security analytics for Akamai's Nominum (SPS hosted DNS security) and Page Integrity Manager services. Microsoft's sub-processors used for Azure services are published here: https://query.prod.cms.rt.microsoft.com/cms/api/am/binary/RE2JOJ1 https://query.prod.cms.rt.microsoft.com/cms/api/am/binary/RE2ouXb	Yes	Yes	EU Standard Contractual Clauses.
Salesforce.com, Inc. The Landmark @ One Market Suite 300 San Francisco, CA 94105 USA	Support ticket management and storage services	Salesforce provides support ticket management and storage services that are part of Akamai's support services. Salesforce's sub-processors used for the operation of its platform are published here: https://www.salesforce.com/content/dam/web/en_us/www/documents/legal/misc/salesforce-infrastructure-and-subprocessors.pdf .	Yes	Yes	EU Standard Contractual Clauses.
TeleSign Corporation 13274 Fiji Way, Suite 600, Marina del Rey, CA 90292 USA	Two-factor authentication (2FA)	TeleSign provides two-factor authentication (2FA) services for Akamai Identity Cloud. TeleSign's sub-processors are published here: https://ts.telesign.com/hubfs/Legal/TeleSign-DPA-100219.pdf	Yes	Yes	EU Standard Contractual Clauses.